

Community Based Collaborative Panel Bios

Bill Bazan Vice President, Wisconsin Hospital Association Milwaukee, Wisconsin

As vice-president in the metro Milwaukee office of the Wisconsin Hospital Association (WHA), Bill has responsibility for representing WHA constituent organizations at the county and state level in matters of public policy and advocacy. He coordinates with the State the Hospital Bioterrorism Preparedness Program for all Wisconsin hospitals and serves on the State Advisory Board in these matters. Also, Bill manages for WHA issues in the public health arena and served as a participant in creating the State of Wisconsin's Public Health Plan 2010. He works closely with the Milwaukee Health Care Partnership and staffs the Emergency Department Care Coordination Committee. Bill has authored a book entitled "Medicine in Search of Meaning" and is a frequent facilitator at physician and caregivers' conferences.

Richard Endress, Ph.D. President, DuPage Health Coalition DuPage County, Illinois

Richard Endress is President of the DuPage Health Coalition, a collaborative initiative whose mission is to build and sustain in DuPage County, IL a Health Safety Net that manages the health of low-income populations effectively and efficiently across the entire continuum of care. One of the major programs of the DuPage Health Coalition is Access DuPage, which provides access to medical services to low-income, uninsured residents of DuPage County. Since its inception in 2002 Access DuPage has provided comprehensive medical care to over 27,500 individuals.

In the prior 17 years Mr. Endress was a Vice President of Central DuPage Health, overseeing such functions as strategic planning, marketing, community outreach, medical staff relations, and a variety of operational units. Earlier in his career he was a Program Director with the American Medical Association's Department of Practice Management,

conducting hundreds of training workshops across the nation. Mr. Endress has been involved in developing a number of other recent community initiatives, including initiatives addressing mental health, oral health, parental support, and childhood obesity. Mr. Endress also has extensive teaching experience, including a position as an instructor at Northern Illinois University from 2003-2007. Mr. Endress holds a Masters Degree from Northwestern University, a Ph.D. from Purdue University, and is a Woodrow Wilson Fellow.

**Steven M. Galen M.S.
President/CEO, Primary Care Coalition
Montgomery County, Maryland**

Steven M. Galen has Master of Science degrees in both health care administration and organizational development. He has served as the President & CEO of the Primary Care Coalition since its inception in 1995. In the community, Steve has served on five local clinics' Board of Directors and is currently chair of the county's One-Stop employment center and is vice-chair of the Montgomery County Community Action Agency. In 25 years at the Clinical Center, National Institutes of Health, Steve gained progressive administrative responsibilities in clinical and biomedical research management, leading hospital wide programs in quality improvement and technology development. Mr. Galen has been an instructor in health systems management at the University of Maryland since 1993 and received the Eugene and Agnes Meyer Foundation Exponent Award for visionary leadership in 2008.

**Stephen Skardon Jr.
Executive Director, Palmetto Project
South Carolina**

Since 1993, Steve Skardon has served as Executive Director of the Palmetto Project, a statewide, nonprofit corporation whose mission is to put innovative ideas to work solving social and economic problems in South Carolina. Under his leadership, the organization has implemented 180 public-private partnerships in health care, election reform, race relations, economic development, housing, and education. Many of these

initiatives have been replicated across the country. Prior to joining the Palmetto Project, Steve worked for the U.S. House of Representatives as legislative counsel to Congressman Charles Rangel of New York, and floor assistant to the Democratic leadership under Speaker Tip O'Neill. He was also Communications Director for the Democratic National Committee. A former journalist for newspapers in the South, he is a 1974 graduate of the George Washington University.

Victoria Bigelow, M.A
President, Access to Care
Cook County, Illinois

Victoria Bigelow has been the President of the Suburban Primary Health Care Council since 1990. In that capacity she has expanded the Access to Care program from a demonstration program serving fewer than 3,000 people to an institutionalized primary care delivery program throughout suburban Cook County and on the northwest side of Chicago which has served nearly unduplicated 100,000 patients, many for several years. The program has the physician capacity to serve over 28,000 patients. Most of the physicians have been recruited by Bigelow. She raises most of the \$6 million Council budget. Cook County and the State of Illinois are the program's largest funders.

Prior to this position, she was a senior manager in the Healthcare Administrative Services division of the American Hospital Association. She began her career at the American Medical Association. She is a Fellow of the Institute of Medicine of Chicago and past co-chair of the Chicago-Cook County West District Health Council. She holds a BA cum laud from Oberlin College, Oberlin Ohio and a MA from the University of Chicago.